

## Frequently Asked Questions (FAQ) on iStrategi Balanced Scorecard Software

Q1. What is iStrategi?

iStrategi is a Balanced Scorecard software which enable you to automate all your organization's balanced scorecard reporting needs. It provides both quantitative and qualitative way to capture data and perform root cause analysis.

Q2. What are the technical requirements to run iStrategi application?

iStrategi is a web-based application and it requires Windows 2003 Server or Windows XP Professional with IIS enabled. Client requires a Microsoft IE Browser version 7 or above. Microsoft .NET framework 1.1 installed.

Q3. What is the difference between iStrategi Professional and Standard edition?

Standard edition provides the capability to use one company with up to 10 scorecards. Professional edition enables you to create unlimited companies and unlimited scorecards.

Q4. How is iStrategi software licensed?

We price it several ways either by number of users or site license. If the number of users exceeds 150, then KBase will provide a site licensing, which means even if the number of users increase, the price will be always the same. This is useful for large organizations.

Q5. How is the security handled in iStrategi?

iStrategi has implemented features similar to C2 security. All users and passwords are encrypted and stored in the database. Users are assigned privileges which scorecard, which strategic objectives and measure they can access. Ownership can be assigned to objectives. Application access can be monitored by auditing features and auditing report is provided. Past data can be protected from unauthorized changes. iStrategi has implemented separate login for scorecard creation and user administration. As such iStrategi security features are resilient.

Q6. Why and when I should adopt using BSC software such as iStrategi vs. MS Excel.

MS Excel is only good if managing one scorecard where cascading is not required and perhaps for a very small number of users. Whereas BSC Software are purpose built, because of web-based it can be accessed anywhere; all you need is a web-browser.

BSC Software can handle many scorecards, perform cascading, provide security on who can access which scorecard which cannot be achieved with Excel.

Q8. How is data entered in iStrategi?

iStrategi provides web-based data entry screen to enter measure data. Alternatively , it also provides capability to import from Excel or CSV files. For more complex integration, Pentaho ETL is used to automate , extract and load data from source system to BSC system on periodic basis.

Q7. What features are unique to iStrategi compared to other BSC Software?

- 1) iStrategi is the most cost effective software in the market today, less than half compared to international brand. iStrategi caters well for clients in Asia, since iStrategi is developed locally in Malaysia and support is not an issue compared to international products.
- 2) iStrategi includes the last mile solution i.e. employee performance management and performance appraisal.
- 3) iStrategi is packaged with a free report writer for users to develop custom reports and also packaged with graphical ETL tool at no cost if there is a need to integrate with external systems.
- 4) iStrategi provides powerful alert management features which competition sells as individual modules.
- 5) iStrategi can also be further customized to suit individual organization needs or to integrate with existing application.
- 6) iStrategi smart features such as Digital Affirmation is a simple yet powerful policy to ensure staff enters measure data within time and ensure the correctness of the data.

Q8. What databases is supported on iStrategi?

iStrategi supports Microsoft SQL Server database. It supports various edition of SQL Server including SQL Server Express edition which is free and can support for up to 50 users. Above 50 users, we recommend SQL Server Workgroup or SQL Server Standard Edition. Migration is also seamless from SQL Server Express to SQL Server Standard edition.